

I am making comments encouraging the addition of using the technology, CapTel to be incorporated into the overall TRS brief. I am one of the pilot users and I used it all the times and does not want to go back to encumber use of the 711, VCO or relay system. Using the CapTel have save me numerous times to reach people directly instead of encounter many "hangups". The ease of using CapTel speaks for itself and appreciated the opportunity to talk with people directly and have them to hear my intonation, emotions and other range of information that comes with speaking with voice.

Thank you for your consideration and I speak for myself as well as many others who appreciated this kind of services and want to use it until a newer technology comes along.